



# Evening Floor Manager

## AT HOTEL SANDERS

### ABOUT HOTEL SANDERS

Tucked behind the Royal Danish Theatre in the historic centre of Copenhagen, Hotel Sanders is a refined and intimate boutique hotel shaped by a passion for understated luxury, hospitality, and a sense of place. Part of Kølpin Hotels, Sanders blends the elegance of classic service with a relaxed, theatrical charm, creating experiences that are high-end yet low-key.

### OUR TEAM

The kitchen at Sanders is the heart of our culinary experience. Rooted in simplicity and driven by quality, our food philosophy brings together the clean flavours of Scandinavian cuisine and the soulful warmth of Mediterranean traditions. We value seasonality, sustainability, and a sense of balance—offering guests honest food, beautifully presented.

### ABOUT THE ROLE

We are seeking a dedicated and experienced Evening Floor Manager to join the restaurant team at Sanders. In this role, you will take the lead in shaping an exceptional guest experience on the restaurant floor, ensuring every service runs with poise, precision, and genuine hospitality. You will be responsible for overseeing daily floor operations, guiding and mentoring the service team, and upholding standards that reflect our commitment to understated excellence. This is an opportunity for someone who thrives in a dynamic, guest-focused environment and takes pride in cultivating both team performance and memorable dining moments for our guests.

## RESPONSIBILITIES

### Floor & Guest Experience

- Lead daily floor operations, ensuring seamless coordination between kitchen and service teams
- Set and maintain high standards of service excellence, driving consistency and efficiency
- Be the primary point of contact for guests, creating a welcoming atmosphere and resolving issues with professionalism and warmth
- Oversee private dining, events, and special occasions, ensuring thoughtful and tailored experiences

### Leadership & Team Management

- Provide strong leadership and direction to the front-of-house team, modeling service standards and best practices
- Support recruitment, onboarding, coaching, and performance development for service staff
- Empower the team to deliver confident, attentive, and guest-centric service through ongoing training and mentorship
- Foster a positive, collaborative work culture that encourages growth and accountability

### Operations & Administration

- Monitor daily service flow, making real-time decisions to optimize guest satisfaction and operational efficiency
- Assist with scheduling, shift planning, and staffing to meet service demands and budget expectations
- Ensure accurate reporting and communication with the Restaurant Manager, Head Chef, and hotel management team
- Uphold health, safety, and service compliance standards across all shifts

## FOR MORE INFORMATION

You are welcome to reach out to our Restaurant Manager, Simone at [sira@hotelsanders.com](mailto:sira@hotelsanders.com).

If you have an interest in this role, please send a brief application and your CV to [job@kolpinhotels.com](mailto:job@kolpinhotels.com) as soon as possible.

Please list “ **Evening Floor Manager**” + **your full name** in the title of the e-mail.

Interviews will be held on an ongoing basis.

**We look forward to hearing from you.**

